Trouble Report

A Trouble Report is used to alert ITS to an unanticipated problem with computer or telephone equipment on campus. Broken equipment and problems with computers, telephones, voice mail, e-mail, printing, and the network should be reported through a Trouble Report. A Trouble Report should be submitted as soon as possible. A Trouble Report should not be used to request services in place of a Work Order. The web address for submitting a Trouble Report is:

http://www.bluegrass.kctcs.edu/its/support/